New Functions of E-Submission Service of Working Family Allowance (WFA) Scheme

Applicants can use the following enhanced e-submission service after free registration of iAM Smart account:

☑ **E-Prefilled Form:** Prefilled with basic information from the last successful application and can be amended online if required

☑ **Authentication:** View application status/result and submit supplementary documents after login

☑ **View Previous Application:** View the information of previous application online

☑ **Check Information of Case Officer:** Check the name of case officer responsible for handling the application and his/her contact means

☑ **Download Application:** Download the application submitted via e-submission anytime and anywhere

New! ☑ **Submit request(s):** Submit the request(s) for withdrawal of application, change of personal data, review or appeal application via e-submission

New! ☑ **View message(s):** Check message(s) related to the application and download letter of notification of application result

After free registration for/upgrade to iAM Smart+ account, applicants can:

☑ **Digitally Sign the Application Form:** Use the function of digital signature and submit the application

☑ **Submit Application with Ease Instantly:** No need to print, manually sign, scan and upload the signed declaration

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For visiting the webpage of E-Submission Service of WFA Scheme, applicants can:

1. Go to the following website https://eservices.wfsfaa.gov.hk/wfa/en/
2. Scan the QR code on the right-hand side

For more details of the e-submission service for WFA, applicants can call us at 3897 1706 / 3897 1554

How to Download iAM Smart Mobile Application?

Applicants can download "智方便iAM Smart" mobile application in App Store or Google Play.

智方便
iAM Smart

* Applicants can check the registration locations by scanning the QR code.

How to Register for/Upgrade to iAM Smart+ Account to Submit WFA Application?

Applicants should bring along mobile phone with biometric authentication functions (e.g. facial / fingerprint identification) and Hong Kong Identity Card for in-person upgrade at iAM Smart registration service counters or self-registration kiosks * located in each district.

Registration Service Counters

Self-Registration Kiosks