



Create "eWFSFAA" account for accessing pre-filled forms

Guide

Go to the one-stop e-service platform "eWFSFAA" (<https://ewfsfaa.gov.hk>).



Please get ready



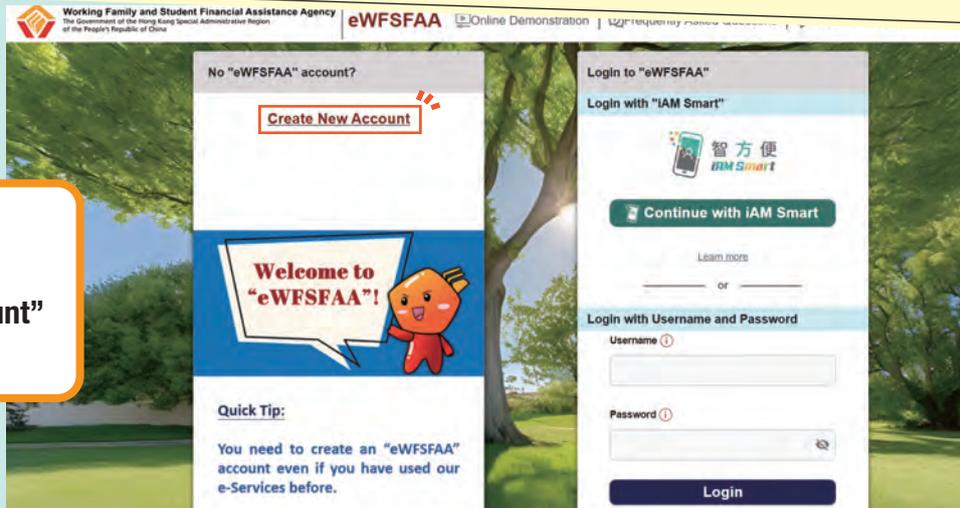
Access Code letter



Mobile phone no. for receiving SMS



Valid email address



1

If you are new to "eWFSFAA", click "Create New Account" on the main page

Non-iAM Smart users

2

Input your identity document no., mobile phone no. and Captcha

3

Input One-time password (OTP) received by your mobile phone for authentication

5

Input access code and child's date of birth, then press "Login" for identity verification, and return to "eWFSFAA"

Verified Successfully

4

Select "SFO E-link – My Applications (Financial Assistance Schemes for Pre-primary, Primary and Secondary Levels)" for identity verification

For iAM Smart users, scan the QR code and proceed to Step 6

6 Set a new username and password, then reconfirm password

Create New Account

Identify verification is successful. Please continue to create the username and password for your new "eWFSFAA" account.

Username ^①
demo005

Password ^①

Confirm Password

Cancel Submit

7 Fill in all mandatory fields

Create User Profile

*** Mandatory fields**

Name in English *
CHAN TAI MAN
Name in English must be the same as shown on the identity document.

Name in Chinese
陳太文
Name in Chinese must be the same as shown on the identity document.

Identity Document No. *
HKID
Identity Document Type: HKID
Security Document No. ()

Mobile Phone No. *
Country Region: Hong Kong, Ch...
Mobile Phone No.:
Please input a valid mobile phone number which can receive text messages sent from Hong Kong.

Main Communication Channel *
Email

Date of Birth (DD/MM/YYYY) *
21/01/2001
Date of birth must be the same as shown on the identity document. If the identity document shows year of birth only, you should choose the first of January of the year as the date of birth.

Email Address *

Language Setting *
Traditional Chinese

Cancel Submit

8 Input OTP received by email for verification

One-time Password

(sent via email)

has been sent to ***** (valid for 5 minutes). Please check and input here.

○ ○ ○ ○ ○ ○ ○ ○

Re-send One-time Password in 00:58

Cancel Submit

8 A For iAM Smart users, input OTP received by mobile phone for verification

(sent via SMS message)

has been sent to +852 ***** (valid for 5 minutes). Please check and input here.

○ ○ ○ ○ ○ ○ ○ ○

Re-send One-time Password in 00:58

Cancel Submit

9 Read and agree to the "terms and conditions", then "Confirm"

Terms of Use

Read and Accept Terms of Use

Terms of Use
The following are the terms and conditions for the use of "eWFSFAA" ("the Terms"). The Government of the Hong Kong Special Administrative Region of the People's Republic of China ("the Government") agrees to provide services of "eWFSFAA" ("the Services") and you, as the user of "eWFSFAA", agree to use "the Services" in accordance with the "Terms" set out herein.

1. About "eWFSFAA"
1.1 Introduction
The "eWFSFAA" is a one-stop electronic service platform developed by the Working Family and Student Financial Assistance Agency (the "Agency") for the public with single app-on for various student financial assistance schemes, Continuing Education Fund ("CEF") and Working Family Allowance Scheme managed by the "WFSFAA". Users may use any of "the Services" provided therein in accordance with "the Terms" set out herein.

1.2 Services provided in "eWFSFAA"
The services in "eWFSFAA" are provided on an "AS IS" basis. Procedures may be provided for the use of any of "the Services" from time to time as the Government sees necessary. Notwithstanding anything provided herein, "the Government" may add, modify, suspend and/or terminate any services and any procedures for the use of such services without giving any prior notice to any user.

2. Account Registration and Management
2.1 Registration
2.1.1 Some services in "eWFSFAA" require a "WFSFAA" or an "iAM Smart" account. To create a "WFSFAA" account, you may visit the "eWFSFAA" website and click the hyperlink of "Create New Account", then follow the steps as provided therein. To create an "iAM Smart" account, you may refer to the guidelines on the "iAM Smart" website, and register via the mobile app, at the self-registration kiosk or at the registration service counters.

I have read, understood and agreed to the above terms and conditions of use of the "eWFSFAA", and shall be bound by them.

Cancel Confirm

Account Created Successfully

10 Click "Prefilled E-form" under Scheme Directory

Working Family and Student Financial Assistance Agency eWFSFAA

Continue with iAM Smart

Scheme Directory

Working Family Allowance Scheme + Continuing Education Fund + Post-secondary and Tertiary Level + Pre-primary, Primary and Secondary Level

Application Status

Application No. / Reference No.	Scheme	Remarks	Application Status
*****	Working Family Allowance (WFA) (Subsidy)		Application Received
*****	Continuing Education Fund (CEF) (Subsidy)		Application Received
*****	Working Family Allowance Scheme (WFA) (Subsidy)	All HK IDs	Being Processed
*****	Working Family Allowance Scheme (WFA) (Subsidy)	All HK IDs	Payment has been made

My Favourite Links (Maximum 6 links)

Before apply, please read... Checklist for Submission + Apply Pre-filled E-form (Applicable to Continuing Applicants Only) / E-form (Applicable to Other Applicants (Including New Applicants)) Retrieve for Completion / Deletion of Incomplete Application