

#### 在職家庭及學生資助事務處 學生資助處

Working Family and Student Financial Assistance Agency Student Finance Office

九龍協調道3號工業貿易大樓5樓 5/F, Trade and Industry Tower, 3 Concorde Road, Kowloon

2 May 2025

Dear Parents,

## Online Application Household Application for Student Financial Assistance Schemes (Household Application) for 2025/26 School Year

The Household Application for Student Financial Assistance Schemes for the 2025/26 school year will start accepting applications for student financial assistance at pre-primary level soon. Needy families may submit applications to the Student Finance Office (SFO) of the Working Family and Student Financial Assistance Agency to apply for student financial assistance for students at pre-primary, primary or secondary levels.

SFO encourages applicants to **apply online**. Using E-form is convenient and saves time. Applicants may complete and submit applications online with their personal computers or smart phones and upload supporting documents online anytime and anywhere. Applicants no longer need to submit applications in person or by post, and this can also save money on postage and photocopying.

#### Website / QR Code for Applying Online

Please switch to online application immediately to enjoy the benefits. If you are a continuing applicant, SFO will issue an Access Code to you<sup>1</sup>. Please access our e-service platform "eWFSFAA" (the website address and QR code are listed below) and then input the Access Code to get the 2025/26 school year E-form pre-filled with your basic information (i.e. the pre-filled E-Form) and submit the E-form online with supporting documents after completion. New applicants may also access our e-service platform "eWFSFAA" to use the E-form and submit online.

E-service platform "eWFSFAA"

https://portal.wfsfaa.gov.hk/?lang=en



<sup>&</sup>lt;sup>1</sup> If continuing applicants has indicated in their 2024/25 household application that they need paper-based application form for the next school year, apart from issuing to them a paper-based form for the 2025/26 School Year pre-filled with the applicant's basic information, SFO will also issue to them an access code for making online application.

A video on how to complete / submit the E-Form is also available on our website (the website address and QR code are listed below).

Video – How to complete / submit the E-Form on Household Application for Student Financial Assistance Scheme

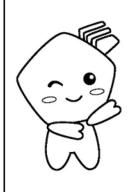
https://www.wfsfaa.gov.hk/en/household\_youtube.htm#v3



#### **Enquiry**

For further information, please visit our website (<a href="https://www.wfsfaa.gov.hk">https://www.wfsfaa.gov.hk</a>) or call our 24-hour enquiry hotline at 2802 2345.

Working Family and Student Financial Assistance Agency



### Smart tip:

# Applying Online is the most convenient. All you need is a Mobile Phone!

- Pre-filling of basic information for continuing applicants
- No more hassle of submitting application in person or by post, and save money on postage and photocopying
- Submitting supporting documents is easy (just use your mobile phone to take photos and then upload!)
- You can check application progress anytime and anywhere